

Industeel Belgium

a collaboration in tempered steel, for a major documenting challenge

Industeel Belgium (IB), a subsidiary of the ArcelorMittal group, is in many respects an atypical site for the global steel giant. Mainly because of its size. Whereas the group produces more than 100 million tonnes of steel per year, IB turns out 'barely' 240,000 tonnes. IB is also atypical because of its specialities. In fact, its production of strong sheet metal sometimes in excess of 100 mm thick ranges from low alloy steel to the most demanding high nickel alloy cryogenic steel for storing liquid gases and special stainless steel for chemical ships. Nevertheless, IB shares the same concerns as the other entities within the ArcelorMittal group: namely, how to centralise and facilitate access to technical documentation. A challenge accepted with relish by I.R.I.S.



Disparate and ill-assorted documentation

Industeel Belgium has 1,100 employees, compared to the 310,000 on the group scale. These are specialists who need immediate access to up-to-date information for their work. "Our technical documentation consists of more than 2,000 references, but is disparate and ill-assorted", says Patrick Maigre, Industeel's Quality Management Engineer. "Everyone was documenting production and maintenance operating methods at a local level, but not paying enough attention to centralising the information. Which is a shame, because more rational document management allows big economies of scale, and stops everyone having to constantly reinvent the wheel."

Therefore, it was Industeel's aim to centralise the documentation to simplify the distribution, improve the accessibility of the information so that everyone connected to the business enterprise could consult it using keywords, and create a validation workflow to ensure the quality of the information published. "For these three requirements, I.R.I.S. proposed I.R.I.S. DocCenter™, a well-balanced solution. The validation workflow, for example, is adapted to our needs without being too complex", states Patrick Maigre.

A sizeable and adaptable partnership

"Why did we choose I.R.I.S.? One of the things that convinced us was the size and structure of I.R.I.S. We have to be able to count on a partner with a size adapted to ours, and which is capable of responding quickly, something that a smaller structure could not have guaranteed 100%."

Of course, the implementation of a project of this scope requires close collaboration between I.R.I.S. and IB technical services: "We have people to fall back on at I.R.I.S. Certain problems arise from time to time. We simply report them and we get a response. Internally, the implementation is a massive job. However, we are advancing slowly but surely, particularly as regards the bi-monthly follow-up meetings that bring together representatives from our steel, lamination and perfecting sectors. I think all of our colleagues are convinced that I.R.I.S. DocCenter™ is the right document management software to help us win time and efficiency."

Efficiency in all ways

"The fact that I.R.I.S. is not a simple software vendor, but rather a genuine integrator has allowed us to find a response adapted to our needs. It was another deciding factor when making the choice", concludes Patrick Maigre. And for I.R.I.S.? This collaboration in tempered steel with the global leader is a fine example of the flexibility of its software solutions.

About I.R.I.S.

History and mission

Over the past 20 years, I.R.I.S. has developed to become a leading player in technology for the identification, entering, management and storage of documents. By also developing its international field of operation as the exclusive and preferred supplier of technologies for the biggest manufacturers of scanners, I.R.I.S. has raised its profile and built a solid brand name for itself across the industry.

The professional know-how and expertise of I.R.I.S. Solutions & Experts involves strategic advice on the management of information, the digitisation of documents, the management of document content and information service life, etc. All of the solutions and services provided by I.R.I.S. are squarely aimed at enhancing the productivity of people and processes and at improving the circulation of data flows around the organisation. Producing a palpable and measurable Return on Investment as a result. To attain these results, we rely on the focused know-how and radical specialisation of our staff.

The fact that the customer assumes centre stage is something we consider to be no more than a matter of course. We occupy ourselves on a day-to-day basis with the needs and requirements of decision-makers and end users alike, both before as well as following project implementation.

Services

I.R.I.S. Solutions & Experts is a developer and integrator of specialist solutions for ECM (Enterprise Content Management). Amongst other things, our offering of consultancy services includes feasibility and strategic studies, in addition to change management, the secondment of staff, etc. We supply our professional applications to major corporations, SMEs, government institutions and international organisations. These

applications include specialist softwares and services (technical architecture, functional analysis, development, installation, training courses, support and maintenance). We work with products from both I.R.I.S. and our partners. This neutral position allows us to be able to always present each customer with the best solution for their individual needs.

The sheer wealth of experience of our consultants, developers, documentalists, project managers and system engineers combine to make I.R.I.S. a preferred partner in each of the markets where we operate.

I.R.I.S. DocCenter™

A complete document management solution, I.R.I.S. DocCenter™ provides a response to functional and business needs.

In the course of its many missions and studies, I.R.I.S. has noted that many companies choose market solutions providing the largest possible number of functions and covering all the expectations of an electronic document management tool.

However, when it comes to using these solutions, the fact is that only 70% of the functions are actually used, and that the tool's full use is restricted by its complexity.

It was with this in mind that I.R.I.S. decided to set up a solution coming as close as possible to real business needs and offering the simplest possible use and interface. I.R.I.S. DocCenter™ is therefore a full Electronic Document Management solution, providing all the standard functions. The server also assists in sharing and collaboration relating to document information. With the greatest respect for the standards, the core of I.R.I.S. DocCenter™ is a Document interface permitting this information management regardless of the source or destination of the information.



We give life to your content

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